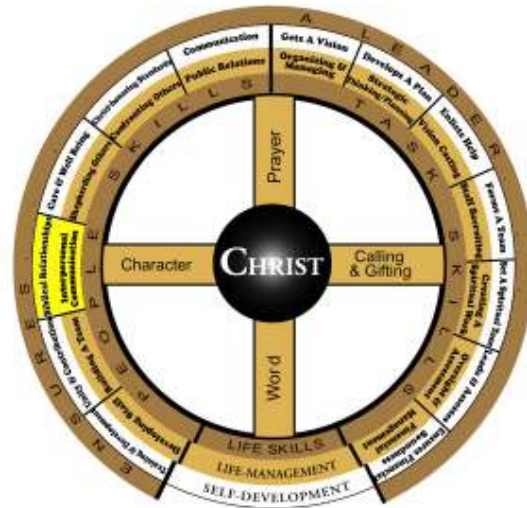


Leadership University

People Skills – Interpersonal Communication

Bible Study
March 2000



Principles:

1. Show empathy and compassion toward one another (*Ps 112:4, Zech 7:9, Ro 12:15, Gal 6:2, Eph 4:32, Col 3:12, 1 Pet 3:8*).
2. Those that have God's Spirit will listen to godly teaching (*Jn 10:16, 27, 1 Jn 4:6*). Without the Spirit, people don't listen to godly teaching (*Lk 16:31, Jn 10:8*).
3. Listening is the key in resolving conflict (*Mt 18:15-17*).
4. Don't waste time with those who won't listen (*Mt 10:14*).
5. Wise people listen to advice (*Prov 12:15, 13:1a, 15:31, 19:20, 22:17*). Contrast this with *Prov 13:1b*.
6. Listen before you speak (*Prov 18:13, Jas 1:19-20*).
7. We should strive for clear communication (*1 Cor 14:19*).
8. God knows all words before they are spoken (*Ps 139:4*).
9. Be slow to speak and let your few words speak for themselves, especially if extra words would be harmful to the recipient (*Prov 10:19, 11:12, 21:23, Ecc 5:2, James 1:19-20*). Not having control of your tongue could be evidence of not having true faith (*Jas 1:26*).
10. Wise and truthful words are powerful, bring healing and last forever (*Prov 12:18-19, 16:23, 18:21, Eph 4:29*).
11. Be honest in your speech (*Deut 23:23, Ps 37:30, Pr 28:23, Lk 6:45*).
12. Confess your sin and humble yourself to others (*Lev 5:5, Num 5:6-7, Prov 6:1-4, 28:13, Jas 5:16, 1 Jn 1:8-10*).

Examples:

1. God is the perfect example of displaying compassion (*Ex 22:27, 34:6, Deut 13:17, 30:3, 2 Kgs 13:23, Ps 103:8, Jer 42:11-12, Hos 2:19, 11:8, 14:3, Mt 9:36, 14:14, 15:32, 20:34, Mk 1:41, 2 Co 1:3, Jas 5:11*).
2. Express empathy and compassion towards others (*Ex 23:9, 2 Sa 10:2, 1 Kgs 3:16-28, Job 2:11, Mt 5:3-12, 11:28-30*).
3. In desperate circumstances even compassionate people lose their compassion (*Deut 28:53-57, Lam 4:10*).
4. Jesus sympathizes with our weaknesses (*Heb 4:14-16*).
5. Examples of poor listening (*Ex 16:20, Deut 1:45, Judg 11:28, Neh 9:30, 34, Jer 7:24*).
6. God is attentive to us and our prayers (*Gen 30:6, 17, 22, Num 21:3, 2 Ch 7:15, Job 7:17-19, Ps 10:17, 34:15, 66:18-19, 1 Pet 3:12*).
7. We should give others (especially God) our full attention (*Ex 18:8-9, 24, 1 Sam 3:9-10, Neh 8:3, 9, Job 32:12, Jer 13:15, Lk 9:35, 10:39, 11:31, Acts 8:6*).
8. Jesus modeled active listening (*Mt 16:13-20, Lk 2:46*).
9. We should listen with the intent of doing something about what we've heard (*Acts 2:37, 17:11*).
10. Don't quarrel about words (*1 Tit 6:4, 2 Tit 2:14*).
11. God communicates clearly with us (*Num 12:8, 1 Sam 2:27, Jn 16:29, Heb 6:16-18*).
12. We should strive for very clear communication (*Deut 27:8, Josh 9:24, 20:2-4, Neh 8:8, Mt 4:19, 5:13-16, 13:1-23, 35*). We should even pray for this (*Eph 6:19-20, Col 4:3-4*). Contrast this with David's miscommunication with his men that they were not valuable (*2 Sam 19:6*).
13. God can give the ability to listen or communicate clearly (*Ex 3:18, 4:10-12*).
14. Share publicly our faith in and praise for God (*Ps 66:17, Acts 2:14-36, 20:20*).
15. We should express our feelings freely (*Job 3:1, Ps 63:5, 89:1, Mt 11:16-19, 26:36-44, 27:46, Lk 19:41-42, Jn 11:35, 1 Thes 2:8, Rev 5:4*).

16. We should be quick to admit our shortcomings (*Job 40:4, Jn 1:20, Acts 23:1-5*).
17. We should be able to state our case and be witnesses in front of the authorities (*Mt 10:18, Acts 24:19-21, 26:26*).
18. We should confess our sins (*Lev 26:40-42, 1 Sam 25:24-31, 2 Sam 12:13, Ezra 10:10-11, Neh 1:5-7, 9:3, Ps 32:3-5*).
19. Jesus didn't hesitate to openly rebuke people (*Mt 16:21-23, 22:18, 23:13-39, Lk 10:38-42*).